

# Score your competitive position across the field.

---

Most competitor analysis is a decorative slide that changes nothing. This scores your business against your rivals on the twenty dimensions that move enterprise value, peer-relative, so each gap carries a consequence and each becomes a move.

Five domains: **Strategic** · **Commercial** · **Operational** · **Financial** · **Structural moat**. Scored 1 to 5, parity at 3.

## APG Partners

Commercial advisory for owner-led businesses · Brisbane, Queensland  
apg.partners · connect@apg.partners

## Score against the field, not against perfection.

For each dimension, ask not "are we good at this" but "are we better or worse than the businesses we actually compete with, over the next two to three years." Score your own business in the **You** column and your main competitors alongside. Three is market parity, and most honest scores sit near it. Parity is not failure, it is information: it means you have no edge to defend there.

|          |                                   |                                                                                                                          |
|----------|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <b>1</b> | <b>Structurally Disadvantaged</b> | Material capability gap versus primary competitors. Below sector norms in a way that constrains growth or profitability. |
| <b>2</b> | <b>Below Market Standard</b>      | A noticeable weakness versus peers. The capability exists but is inconsistent or immature.                               |
| <b>3</b> | <b>Market Parity</b>              | Meets the baseline for the sector. No structural disadvantage, and no clear advantage.                                   |
| <b>4</b> | <b>Competitive Strength</b>       | Above sector average. A clear operational or strategic advantage.                                                        |
| <b>5</b> | <b>Structural Advantage</b>       | Market-leading and hard to replicate. Creates sustained economic outperformance.                                         |

Score the twenty dimensions below. A gap only matters if you can name what it costs, so each domain carries the economic consequence of falling behind. Where you are weak and your competitors are also weak and customers care, you have found whitespace, which is the most valuable thing on the page.

### 1 · Strategic Positioning how you're placed in the market

**Cost of a gap:** harder to differentiate and to sustain premium pricing over time.

| DIMENSION                                                                  | YOU | COMP A | COMP B | COMP C |
|----------------------------------------------------------------------------|-----|--------|--------|--------|
| <b>Market Focus Clarity</b> clarity and consistency of your target segment |     |        |        |        |
| <b>Brand Strength</b> reputation, recognition, perceived authority         |     |        |        |        |
| <b>Differentiation</b> how distinct and defensible your offer is           |     |        |        |        |
| <b>Innovation Pace</b> speed you evolve offer, process or model            |     |        |        |        |
| DOMAIN AVERAGE                                                             |     |        |        |        |

### 2 · Commercial Capability how you win and keep customers

**Cost of a gap:** pricing pressure, higher customer acquisition cost, and market-share risk.

| DIMENSION                                                         | YOU | COMP A | COMP B | COMP C |
|-------------------------------------------------------------------|-----|--------|--------|--------|
| <b>Sales Effectiveness</b> conversion, cycle length, win rate     |     |        |        |        |
| <b>Pricing Strategy</b> value-based pricing, margin protection    |     |        |        |        |
| <b>Customer Retention</b> loyalty, repeat business, cost-to-leave |     |        |        |        |
| <b>Revenue Diversity</b> spread across customers, lines, channels |     |        |        |        |
| DOMAIN AVERAGE                                                    |     |        |        |        |

### 3 · Operational Capability how well you deliver and scale

**Cost of a gap:** constrains margin improvement and limits the ability to scale profitably.

| DIMENSION                                                                 | YOU | COMP A | COMP B | COMP C |
|---------------------------------------------------------------------------|-----|--------|--------|--------|
| <b>Cost Efficiency</b> unit economics and overhead vs output              |     |        |        |        |
| <b>Scalability</b> more volume without proportional cost                  |     |        |        |        |
| <b>Delivery Capability</b> consistency, quality and speed                 |     |        |        |        |
| <b>Input &amp; Resource Control</b> control of staff, materials, capacity |     |        |        |        |
| DOMAIN AVERAGE                                                            |     |        |        |        |

### 4 · Financial Strength your capacity to invest and endure

**Cost of a gap:** limits strategic options and leaves you exposed to a better-capitalised competitor.

| DIMENSION                                                               | YOU | COMP A | COMP B | COMP C |
|-------------------------------------------------------------------------|-----|--------|--------|--------|
| <b>Margin Profile</b> gross and EBITDA margin vs peers                  |     |        |        |        |
| <b>Capital Access</b> debt or equity to fund growth or downturns        |     |        |        |        |
| <b>Financial Resilience</b> cash buffer, low leverage, stable cash flow |     |        |        |        |
| <b>Investment Intensity</b> reinvestment into growth and capability     |     |        |        |        |
| DOMAIN AVERAGE                                                          |     |        |        |        |

### 5 · Structural Moat what protects your earnings

**Cost of a gap:** exposes the revenue base to structural disruption over a three-to-five-year horizon, which is what a buyer prices into a lower multiple.

| DIMENSION                                                                                | YOU | COMP A | COMP B | COMP C |
|------------------------------------------------------------------------------------------|-----|--------|--------|--------|
| <b>Network Effects</b> more valuable as more customers use it                            |     |        |        |        |
| <b>Proprietary Assets</b> patents, data, methods hard to replicate                       |     |        |        |        |
| <b>Switching Costs</b> cost or risk for a customer to leave                              |     |        |        |        |
| <b>Regulatory &amp; Accreditation Barriers</b> licences or approvals that bar easy entry |     |        |        |        |
| DOMAIN AVERAGE                                                                           |     |        |        |        |

#### Read two things, not one: coherent, and different

When the grid is full, look for two separate things, because owners always confuse them and they need different fixes.

##### Coherence

Are your domain averages roughly even, or is one weak domain capping what the strong ones can earn? Brilliant delivery feeding an undifferentiated, badly-priced offer just makes low-margin work efficiently.

##### Differentiation

Does your column actually look different from your competitors' columns? You can be solidly at parity everywhere, coherent and competent, and identical to the field. That is the position that forces you to compete on price.

# Turn the scores into moves

For the dimensions that matter most, decide the action. This is the four-actions discipline: not everything should go up.

| RAISE TO ADVANTAGE | BRING TO PARITY | REDUCE / STOP | CREATE (NEW) |
|--------------------|-----------------|---------------|--------------|
|                    |                 |               |              |

Whitespace where you're weak, competitors are weak, and customers care. This is where to build.

**A gap you can name is a gap you can price, own and close.**

Score it yourself with the interactive Competitor Scorecard, then a Commercial Assessment builds it from evidence and turns each gap and each piece of whitespace into an owned, valued initiative.

Score it live → [apg.partners/tools/competitor-scorecard](https://apg.partners/tools/competitor-scorecard) · Start with a Commercial Assessment → [apg.partners/commercial-assessment](https://apg.partners/commercial-assessment)

General information for owner-led businesses, not financial or investment advice. Scores are your own peer-relative judgement, not verified market data. Use this to structure the conversation, then corroborate with evidence before acting. © 2026 APG Partners.